

PIPIN ANGGALIYA

Strategic Planning and Business Analyst

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About Me

I have over four years of experience working as a Business Analyst and System Analyst. Currently, I am involved in a project to develop IT Governance Policies and Procedures for PT Kereta Api Indonesia. Throughout my career, I have participated in various projects, including COBIT 2019 assessments, single platform studies, IT Master Plan development, and the creation of an Archive Management Information System and an IT Governance Assessment System (COBIT 2019). In addition to my professional role in the IT industry, I also serve as a lecturer. Since 2021, I have been teaching at Universitas Teknologi Bandung, delivering courses such as Information System Design Analysis, Work Planning Analysis (APK), Entrepreneurship, and Industrial Layout Analysis. My professional experience has equipped me with comprehensive knowledge and skills in various supporting roles. To facilitate my work, I use tools such as Visual Paradigm (UML), Balsamiq Mockups, Figma, Jira Software, and others.

Experience

Jul 2022 – Present IT Consultant / System Analyst At Millennia Solusi Informatika

- Development IT Governance Policies and Procedures PT Kereta Api Indonesia
- Assessment IT Governance Using COBIT 2019 for PT Posindo and Bank Jateng
- Study on a Single Platform for PNM
- Development of the IT Master Plan for PAM JAYA
- Record Center Application Development for PT JIEP (include UI Design, ERD, and FSD Creation)

Jan 2019 – Jun 2019 System Researcher

Team Leader of System Development Device Testing
At Telkom DDS (Infrastructure Insurance)

- Analyze performance and appearance of the Telkom Test House (TTH) system
- Assessment & Analysis regarding device testing using the CSI method and Importance Performance Analysis to determine repair priorities
- Provide suggestions for improvements related to device testing information systems
- Provide feedback regarding customer questions and complaints
- Update device testing progress on the TTH system.
- Interview user (Customer and Admin) for reference system improvement

Mar 2021 – Present Lecturer (Faculty of Industrial Engineering) At Sekolah Tinggi Teknologi Bandung (STT Bandung)

- Courses :
- Analisa Perancangan Sistem Informasi (APSI)
 - Analisa Perancangan Sistem Kerja (APK)
 - Entrepreneur
 - Perancangan Tata Letak Pabrik
 - Perilaku Organisasi

Mar 2016 – Jul 2017 Project Support Officer

At PT. Openport Indonesia :

- System requirement analysis for distribution process
- Sharing knowledge Openport application to sales staff
- Coordinate application Openport testing
- Provide transporter to support distribution process
- Target customer analysis
- PIC for logistics conference events at Surabaya and Makassar

Education

S2 MASTER OF INDUSTRIAL ENGINEERING (2018-2020)

SPECIALIZATION : Information System Enterprise

Thesis Title : Improve Service Quality Of Information System in Device Testing with Business Process Improvement and Importance Performance Analysis Method

S1 INFORMATION SYSTEM (2012-2016)

BINUS UNIVERSITY

SPECIALIZATION : E- BUSINESS

Startup (Business Development Based on Technology : Customer Queue system "OTO361")

Speaker Experience

- Sharing Experience : How to Successfully Finish Master Thesis
- Sharing Experience : Oleh Oleh Visiting Student ITS

Workshop & Training

- Training Design Thinking (My Skill, 2023)
- Training Data Analyst (My Skill, 2023)
- Training UI/ UX Design (Udemy, 2020)
- Bootcamp Python (DILo, 2020)
- Tech to Impact Bandung (UK Indonesia Tech Hub, 2020)
- Visiting Student Program 2019 at Institut Teknologi Sepuluh Nopember (ITS)